Extension Arrangement Plan 9

Descriptive leaflet

DLA 104

Extension Arrangements and Press-button systems

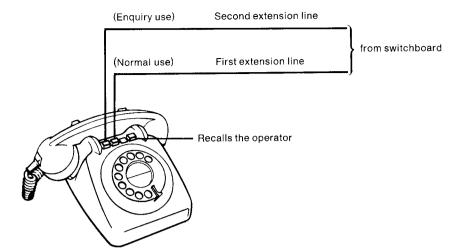
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Post Office Telecommunications

Useful for anyone with an extension from a switchboard who wants to make telephone enquiries while holding the original call.

Two extension lines are connected to the same telephone.





How it operates

The first extension line is obtained directly by lifting the handset.

Pressing the 'enquiry' button calls the PBX operator on the second extension line, and holds the call on the first.

The 'normal' button restores the telephone to the first extension line, and clears the second.

Facilities

The extension lines can be internal or external.

Calls are normally made and received on the first extension line.

A call on the first extension line can be held while an enquiry is made on the second.

The original caller cannot hear the enquiry.

The telephone can be switched back to the call on the first extension line.

If the PBX operator transfers the original call at the end of an 'enquiry' call, replacing the handset on the telephone automatically restores it to the first extension line.

Character of Assistant Assistant

The telephone can be provided in two-tone grey, ivory, or black.

On certain PBX systems the operator can be recalled to the extension by press-button on the telephone.

Please note

We do our best to supply our customers with the apparatus they ask for but we may have to provide apparatus which does not accord exactly with the descriptions and illustrations in this leaflet.

Rental and connexion charges are quoted in DLA 1 the preface sheet for section A descriptive leaflets.

YOUR TELEPHONE SALES OFFICE WILL GLADLY SUPPLY ANY FURTHER INFORMATION