customer information



Congratulations, you have selected the most exciting new telephone developed in many years. Its remarkably small size, light weight, and new features are made possible by the use of space-age electronics.

We want you to be as pleased with the performance and features of the GTE Flip-Phone telephone as we are to bring it to you. So please read this booklet before connecting or using your new phone and retain it for reference in the future.

Federal Communication Commission Requirements

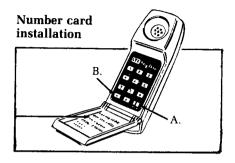
Before connecting this equipment, notify your local telephone company of your intent to use this equipment on your particular line (Tel. No. XXX-XXXX). Provide the telephone company the information located on a visible surface of the equipment, and the back page of this brochure.

MANUFACTURER'S NAME AND MODEL NUMBER FCC REGISTRATION NUMBER RINGER EQUIVALENCE NUMBER (REN) USOC NUMBER

Should the equipment cause harm to the telephone network, the telephone company shall, where practicable, notify the customer that temporary discontinuance of service may be required; however, where prior written notice is not practicable, the telephone company may temporarily discontinue service forthwith, if such action is reasonable in the circumstances. The telephone company may make changes in its communications facilities, equipment, operations procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulation of the Federal Communications Commission. Do not attempt to repair or modify this equipment, If defective, return to the Telephone Co. from which it was obtained or retailer from whom purchased who will in turn arrange to return to manufacturer or his authorized agent. This equipment should not be used on party lines or coin telephone lines. If trouble is experienced, disconnect this equipment from the telephone line to determine if it is causing the malfunction. If equipment is determined to be malfunctioning. its use shall be discontinued until the problem has been corrected.

When you permanently disconnect this unit

from your particular line, notify your local telephone company of such disconnection.



Space on the telephone number directory is provided for your telephone number as well as other frequently called or emergency numbers you may wish to have available. Type or print the numbers in the spaces provided. Then remove the backing and press the number card in place as shown.

Connecting your telephone

If a pre-wired jack is not already in the location in which you wish to install the telephone, jack installation will be made upon request to your local telephone company. The telephone company may charge you for installing the jack and the necessary wiring.

The telephone should be placed on a desk, table, or shelf where it is not likely to be accidentally pushed off. It should be close enough to the jack to allow slack in the cord so that the plug and jack are not under tension. Locations where the telephone is exposed to excessive heat or dampness should be avoided.

The cord included has a standard miniature telephone plug on each end. The cord has a straight portion and a coiled portion. Either end may be plugged into the telephone or the wall jack, as you prefer.

To connect the telephone, insert the plug in the jack and press it until the locking lever "clicks". To disconnect the phone press the locking lever and withdraw the plug from the jack.

The miniature plug will mate with the standard jack now being used by telephone operating companies. If an old style telephone jack is in place, an adapter plug may be used to allow use of the new standard plug. Install the adapter in the old style jack and insert the plug on your telephone cord in the adapter jack.

The Flip-Phone telephone provides the speed and convenience of push buttons, but by the use of special electronic circuits it signals the telephone central office with standard pulses like those produced by a conventional rotary telephone dial. So the Flip-Phone telephone can be used on nearly all telephone lines. IT IS NOT NECESSARY TO HAVE TONE SIGNALING SERVICE TO USE THIS NEW TELEPHONE.

In addition, the electronic circuits used provide more precision and higher reliability than can be obtained with the conventional rotary telephone dial, so you will not only find the use of the telephone faster and more convenient, but you should reach fewer wrong numbers.

After listening for dial tone, select the number you wish to call with the push buttons. As soon as the first digit is selected, the phone will start pulsing the telephone line. Because push button operations may be completed faster than the telephone central office can accept the pulses, pulsing may continue for a few moments after the last button has been operated. While the central office is being signaled, a muted clicking will be heard.

Tone Ringer

In place of the gong type ringer used in telephones in the past, the Flip-Phone telephone includes a pleasing tone signal produced by miniature electronic circuits. As an added "Do-Not-Distrub" convenience, the tone signal may be turned off by placing the "ringer" switch in the "off" position. When the finger is turned off, incoming calls can be received but you will not hear the tone signal. (See A.) Outgoing calls of course may still be made when the "ringer" switch is in either the "on" or "off" position.

Recall Button (B)

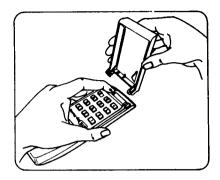
When the telephone is resting on a desk with the mouthpiece folded, an internal switch is opened to keep the phone disconnected from the line. As soon as the phone is lifted, the mouthpiece opens and connection is made to the telephone line.

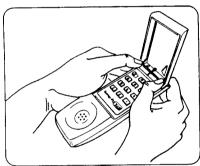
If you wish to make several calls in sucession, or if you make a mistake in dialing, it is not necessary to close the mouthpiece to "hang up". Simply press the Recall Button (B) and hold it for a few seconds, then release it to regain dial tone.

If you have "Custom Calling" features on your line that require a "hookswitch flash" for control, press the Recall Button and hold it operated for about one second then release it. This will give the required hookswitch flash to the central office.

Automatic mouthpiece

The phone is equipped with a hinged mouthpiece that is spring actuated. When the phone is lifted, the mouthpiece opens automatically and the phone is connected to the line. The mouthpiece hinge is specially designed to prevent damage in case the phone is dropped or abused.





Unusual pressure on the hinge will make it snap apart, but no permanent damage should occur. To replace the mouthpiece on the phone, hold the spring up toward the push buttons and place the hinge straight up and down or slightly toward the buttons; snap both hinge ends in place with thumbs. Then release the spring.

Care:

Plastic surfaces of the phone may be cleaned when necessary with a mild nonabrasive detergent solution. Use a damp (not wet) cloth. To avoid damage never use abrasives, strong cleaners or solvents to clean any part of the telephone or cords.

In case of troubles:
No dial tone. Phone is dead.

Plug disconnected from jack.

Jack not properly wired.

I ine out of order.

Can make calls, but phone does not ring.

Ringer control switch in "off" position. If phone will not ring with ringer control switch in "on" position, your phone company may be using unusual ringing methods. Your GTE telephone is designed for standard "Straight Line Bridged Ringing."

If problems with your telephone service occur later, try to determine if the trouble is with telephones which you own or with telephone company equipment. Disconnect all telephones except for the telephone company units. Then, if the trouble persists, advise the telephone company.

If disconnection of your equipment ends the problem, your extension telephone may be the source of trouble and it should be tested and repaired if necessary before it is reconnected.

Cord Replacement

In the event the cord should become soiled or damaged and you wish to replace it, you should obtain a replacement GTE AE approved cord from the source from whom you purchased the telephone.

For best operation your Flip Phone should be placed on a flat surface when not in use.

Limited Warranty Telephones Repair or Replacement

If your GTE Automatic Electric telephone is found defective or fails because of a manufacturing defect within ninety (90) days of the date of original purchase return it to the place of purchase and they will have the telephone repaired with new or rebuilt parts or replaced, at their option, at no-charge to you.

After the ninety (90) day warranty period has expired, but within one (1) year after original purchase, telephones will be repaired or replaced under the circumstances mentioned previously, for a \$3.00 service charge, when mailed to the GTE Automatic Electric factory.

Exclusion & Limitations Your warranty does not cover:

- . Damage by negligence, misuse or accident.
- . Compatibility with the equipment of any particular telephone company.
- Modifications to the telephone to make it compatible with any particular telephone company.
- A defect that has been caused by modification or repair other than thru GTE Automatic Electric or its Authorized Agent.
- . Damage to the product resulting from improper installation or operation.

Who is protected - where?

This warranty applies only in the U.S.A. to you the original purchaser. If you move within the warranty period GTE Automatic Electric or its agent will honor this warranty for the remainder of the original warranty period.

Legal rights and limits

All applicable implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, given to you by law are hereby limited in duration to the duration of this warranty. UNDER NO CIRCUMSTANCES WILL GTE AUTOMATIC ELECTRIC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long implied warranties last, or exclusion or limitations of incidental or consequential damages so exclusions or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Purchaser's responsibility Carry in service

You must deliver your telephone for warranty service to the place of purchase or to an Authorized Agent or send it prepaid to an Authorized Agent or the GTE Automatic Electric factory in Huntsville, Alabama.

Proof of purchase

Proof of original purchase date (sales receipt or other evidence) must be presented or mailed with unit when requesting warranty service. If not, service will not be performed.

After Warranty Service

Out-of-Warranty repair of this product can be made by GTE Automatic Electric or its Authorized Agent at a flat charge of \$14.00. We reserve the right to adjust the repair charge as required.

Send your unit PREPAID with a check or money order to the GTE Automatic Electric Factory-Huntsville, Alabama. FCC REGULATIONS PERMIT REPAIR OF REGISTERED TELEPHONES ONLY BY THE MANUFACTURER OR HIS AUTHORIZED AGENT.

Please, before you deem your telephone inoperable, review all steps in the instruction booklet.

Factory:
GTE AUTOMATIC ELECTRIC
Consumer Products Department
P.O. Box 4148
Huntsville, Alabama 35803

The majority of telephone numbers used in the United States are numerical (946-3298). However, there are some instances where letters of the alphabet are used in the telephone number. If the number you are calling contains a letter of the alphabet (WH6-3298), refer to the following chart for assistance.

2	3
ABC	DEF
5	6
JKL	MNO
8	9
TUV	WXY
0	
	ABC 5 JKL 8 TUV

Complies with part 68, FCC Rules FCC No. AB 898 Y-62927-TE-R

No. AD 000 1-

Ren 1.2 B

USOC: RJ11C

Model: 960



CI-473-204 ISSUE 8 the people who have been making phones for telephone companies for over 80 years.