

Help!

Technical information

If your Vanguard doesn't seem to be working properly, you can run through these simple checks:

- Is the handset on properly? If so, check other extensions around the house.
- Is it plugged in properly?
- Is the exchange switch in the correct position?
- Is the volume switch set to **OFF** by mistake?
- Do you have too many phones plugged in, or perhaps a fax or answering machine too?

To help you, every phone has what is called a Ringer Equivalence Number (REN) which is shown on a label beneath the phone. In most cases a standard line should provide enough current for two or more phones whose RENs add up to no more than 4.

Your Vanguard has a REN of 1. Any other phone provided by BT may be assumed to have a REN of 1 unless stated otherwise on the base.

Even where the number of phones has been limited there is no guarantee that different types of phone on the same line will ring.

If you're still having trouble, you can check if there is a problem with your socket or line.

- If you have a working phone on another extension, plug in your Vanguard instead and try making a call.
- If it works the original socket must be faulty.
- If the phone doesn't work then the Vanguard must be faulty – This is what you should do:

If you rent your Vanguard: Contact your local BT fault service by calling 0800 800 151 (personal customers) or 0800 800 154 (business customers)

If you bought your Vanguard: Please read the guarantee details. If however, your Vanguard is more than two years old you should call 0672 64444 or take your Vanguard direct to your nearest BT shop.

If you bought your Vanguard

- BT guarantees it for two years, provided that:
The goods have only been used for their intended purpose and have not been subjected to misuse or been wilfully or accidentally damaged.
The goods have not been tampered with or repaired by anyone other than BT, its staff or agents.
- If a fault does occur during this period, you should return it to where you bought it, with your receipt and it will either be repaired or replaced free of charge.
- The terms of this guarantee do not affect your statutory rights.

Vanguard has been approved for use of the following facilities:

- Simple telephone facility
- Loop Disconnect dialling/MF tone dialling
- Timed break recall/earth loop recall
- Secrecy
- Automatic storage of last number dialled

Any other usage will invalidate the approval of the apparatus if as a result, it then ceases to conform to the standards against which approval was granted.

You *may* connect it to:

- Direct exchange lines providing LD or MF signalling
- Extensions with new plug and socket arrangements provided with these direct exchange lines
- Compatible switchboards
- As an extension to a payphone.

You *may not* connect it to:

- Shared service (party) lines.

If you need a new-style phone socket, or would like an extension fitted, call BT free on 0800 800 150.



Made in the U.K.



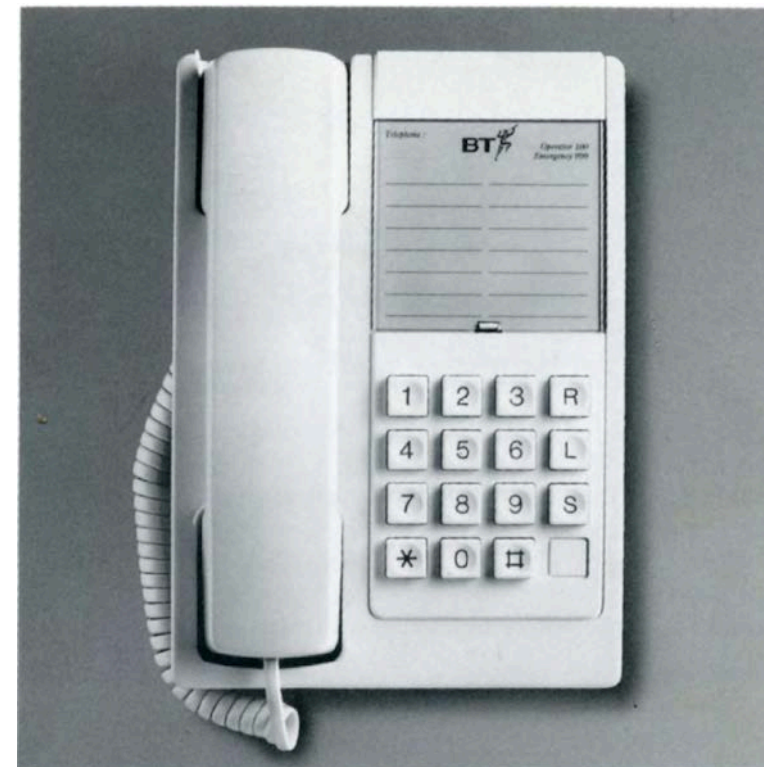
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User guide

Vanguard



Installation

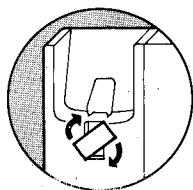
Your Vanguard has feet which you can unfold to set the phone at an angle on a flat surface.

To hang the phone on the wall

- ① Fit the line cord through the second channel on the base of the phone.
- ② Mark the positions of the screws on the wall as shown. Remember to allow enough room above to manoeuvre it into place.
- ③ Put the screws in leaving 5mm to hang the phone on.
- ④ Adjust the handset clip as shown.

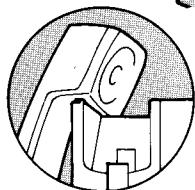
Handset clip (for phones on the wall)

- ① Slide the clip up and out
- ② Turn it around
- ③ Slide it back in.



Handset hook

(for phones on the wall)
Hang the handset here using the slot in the handset if you need to leave the phone during a conversation.



Raised dot

The raised dot on the [5] button can help you to find the other numbers if you are visually handicapped or dialling in the dark.

Calling the emergency services

The emergency services can be contacted by dialling 999 once you have an outside line.

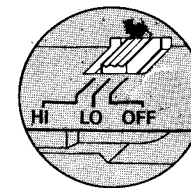
Inductive coupler

This improves the sound quality for people with hearing aids. Switch your hearing aid to 'T'. It may help to press [S] while you listen. Release it to speak (Vanguard 4003AR white only).

Volume switch for ringer

This lets you choose how loud the phone rings:

- **HI** for loud
- **LOW** for quiet
- **OFF** if you don't want to be disturbed.



Last number redial

You can redial the last number you called by pressing [L]

- ① Pick up the handset and wait for dialling tone
- ② Press [L] and Vanguard will redial the number for you.

Secrecy button

This lets you speak without your caller hearing you.

- ① Press and hold down [S]
- ② Let go of [S] to talk to your caller again.

Network services buttons and Recall

Recall [R] is used only if you are connecting Vanguard to a switchboard. If you are on a digital exchange * # and [R] can help you use a range of network services such as Call Diversion and Call Waiting.

Exchange switch IMPORTANT!

You must set this switch before you use your Vanguard.

At home:

- Set it to **MFT** and try to make a call. If it works, you are on a modern exchange and can leave it at **MFT** if not:
- Set to **LD**

On a switchboard, set:

- **MFE** for Earth Recall
- **MFT** for Timed Break Recall
- **LD** for old switchboards.

