

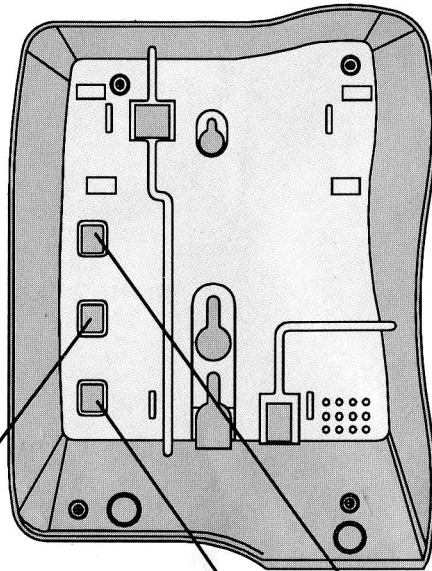


## User guide

*Converse 180*



# Converse 180



## HANDSET CLIP

For wall mounting use. Slide out the clip, turn it around and then replace.

## STORE BUTTON

Used in storing numbers into the memory.

## SAVE

Used to recall last number stored in the Save memory store. See Using Save.

## HANDSET HOOK

When leaving the phone during a conversation the handset can be placed on here for wallmount use only.

## SECURITY

Use this to prevent the caller from hearing you.

## SECURITY / RINGER LED

This led is on when security is on. It also flashes when the phone is ringing.

## MEMORY KEYS

Allows you to store up to 10 numbers. 4 of these are PRE-PROGRAMMED for NETWORK SERVICES but can be over written. See section on Network Services.

## RAISED DOT

The raised dot on the 5 button help you to find the other numbers if you're visually handicapped or dialling in the dark.

## MEMORY LABEL

Write down the name of the person whose number is stored on this label. (Use a pencil so that it can be easily changed)

## MONITOR VOLUME

Used for altering the Volume for On-Hook dialling.

## PAUSE BUTTON

Used to program a short delay into the memory. (This is located under the number card).

## ON-HOOK DIALLING

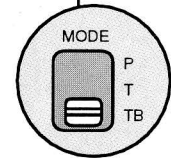
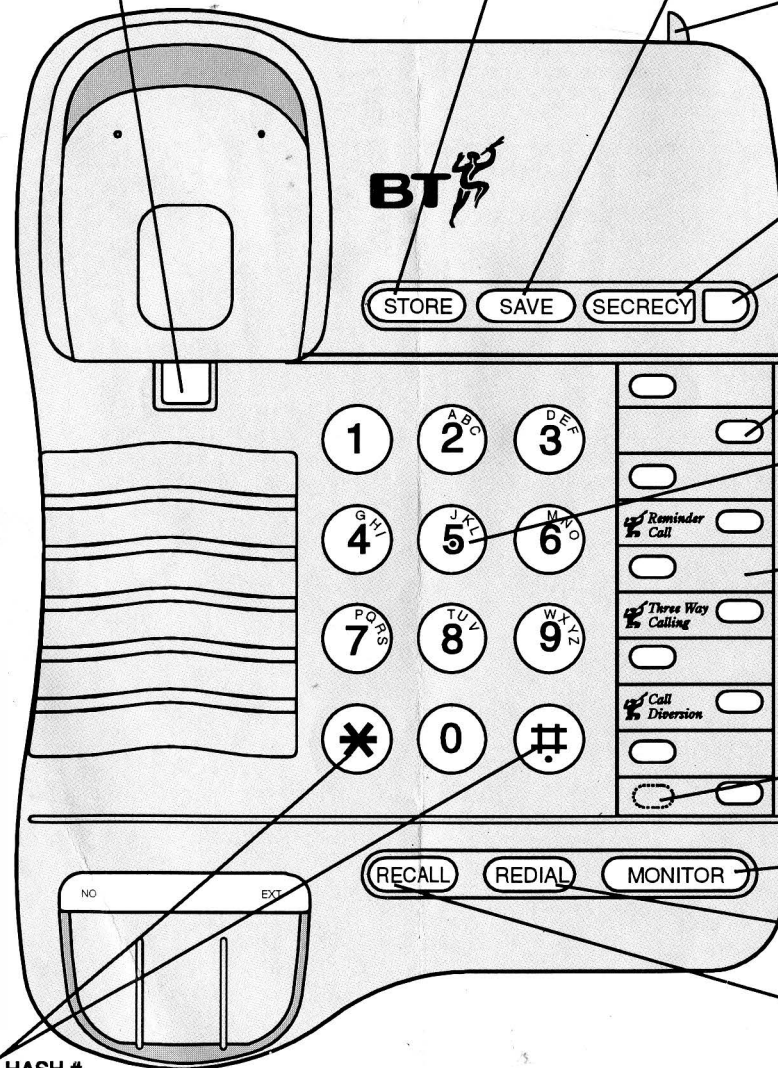
Used for dialling without having to pick up the handset.

## LAST NUMBER REDIAL

If the last number you dialled was engaged, you can redial it by pressing this button.

## RECALL

Recall is used only if you are connecting Converse 180 to a switchboard or if you are on a digital exchange it can also help you use a range of Network Services, such as Call Waiting.



## IMPORTANT EXCHANGE SWITCH (MODE)

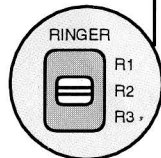
You may have to adjust it before you use your Converse 180.

At home :

- Set it to TB and try to make a call.
- If it works, you are on a modern exchange and can leave it on TB, if not :
- Set to P

On a switchboard set :

- T for Earth Recall
- TB for Timed Break Recall.



## RINGER TONE

Allows you to select 3 alternative incoming ringing sounds.



## VOLUME SWITCH FOR RINGER

This lets you choose how loud the phone rings :

- HI for loud.
- LOW for quiet.
- OFF if you don't want to be disturbed.

## STAR \* & HASH #

These buttons are sometimes required when using Network Services or when using your Converse on a switchboard.

## CALLING THE EMERGENCY SERVICES

The Emergency Services can be contacted using this telephone by dialling 999.

## Storing Numbers in Memory

You can store up to 10 numbers.

1. Pick up the handset or press MONITOR.
2. Press STORE.
3. Press one of the memory keys.
4. Key in the phone number you want to store.
5. Press STORE again.
6. Replace the handset or press MONITOR as appropriate.
7. Write down the name of the person whose number you have just stored.

Note - When storing numbers you may hear dialling tone and various other messages which come from the exchange. You should ignore these whilst programming numbers in the memory stores.

## Dialling Stored Numbers

1. Pick up the handset or press MONITOR.
2. Press the memory key of the number you want to call. The Converse 180 will automatically dial the number.

## Using SAVE

SAVE allows you to either store a number you have just dialled into the Save memory store or Save a number given by a caller whilst on a call.

1. To save a number you have dialled, just Press the SAVE button after dialling your number. This automatically transfer that number to the save memory store.
2. Whilst on call you can store a telephone number given by the caller by Pressing STORE then SAVE followed by the number then STORE again.

To recall the content of SAVE, lift the handset or press Monitor then Press the SAVE button.

## On-Hook Dialling

1. Press MONITOR.
2. The red light will come on.
3. When you hear the dialling tone, dial the number required.
4. If the call is answered, then pick up the handset. The light will go out.
5. Replace the handset when fin

## Hints for Wall Mounting

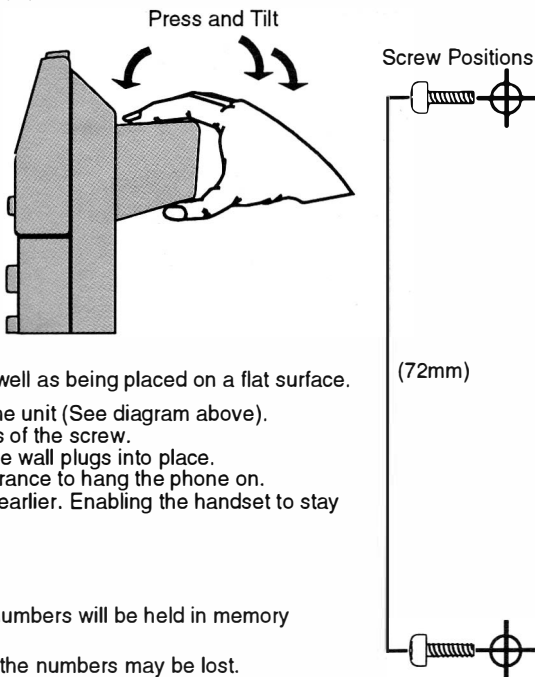
The Converse 180 can be mounted on a wall as well as being placed on a flat surface.

- Unclip the base wedge from the base of the unit (See diagram above).
- Use the two '+' signs to mark the positions of the screw.
- Drill the correct size (8mm)hole and put the wall plugs into place.
- Put in the screws leaving about 5mm clearance to hang the phone on.
- Turn the handset clip round as described earlier. Enabling the handset to stay in place.

## Keeping The Stored Numbers

If your phone is unplugged from it's socket, the numbers will be held in memory for five minutes.

If it's left unplugged for longer than five minutes, the numbers may be lost.



## Network Services

Converse 180 has been pre-set with codes to enable the easy use of BT's Network Services, which are available if you are connected to a modern digital exchange. You can use Reminder Call immediately and a small amount will be added to your bill each time. Call Diversion, Call Waiting and Three Way Calling can be provided on your line for a quarterly rental charge. For more information or to arrange for these services, please call BT free on 0800 800 150 or ask at your nearest BT shop.

### Call Waiting

**Please note** that after you have arranged Call Waiting for your telephone line you must first activate the service by using the code \*43#.

If you are on the phone and someone else is trying to get through you will hear a discreet bleep every 5 seconds (which your caller does not hear).

To talk to the new caller and put the first caller on hold :

1. Press the Call Waiting button.

Each time you wish to switch between your two callers just press the Call Waiting button.

To end your current call and talk to the waiting caller :

1. Hang up and wait for your phone to ring. You will then be connected to the other caller.

### Call Diversion

You can divert your calls to any other number you can dial direct, including international numbers and mobile phones.

To set up

1. Pick up the handset / press MONITOR.
2. Press the Call Diversion button.
3. Key in the number to which you would like your calls diverted.
4. Press #.
5. Listen for confirmation of your instructions.
6. Replace the handset / press MONITOR.

To cancel

1. Pick up the handset / press MONITOR.
2. Press the Call Diversion button.
3. Listen for confirmation of your instructions.
4. Replace the handset / press MONITOR

### Three Way Calling

For when you need to arrange things with two people on different phone numbers at the same time.

1. You are talking on the phone and you want to speak to someone on another phone number at the same time.
2. Tell the person you are speaking to what you are doing and that you are going to put them on hold.
3. Press the Three Way Calling button and wait for dial tone.
4. Dial the number of the second person. If you don't get through hang up and wait for your phone to ring. You will then be connected to the first caller.
5. Once connected to the second person let the person know you are setting up a Three Way Call and then press the Three Way Call button.
6. You are now in Three Way Call where everyone can speak and hear.

NB It doesn't matter who makes the first call, but you have to make the second call. When you put the phone down, the other two people won't be able to carry on talking to each other.

### Reminder Call

To make your phone ring at any time of the day or night, as a wake-up call or to remind you to do something.

1. Pick up the handset / press MONITOR.
  2. Press the Reminder Call button.
  3. Enter the time using the keypad.  
(24 hour clock).
- e.g. 0730 books a Reminder Call for 7.30am.  
1730 books a Reminder Call for 5.30pm.
4. Press #.
  5. Listen for confirmation of your instructions.
  6. Replace the handset / press MONITOR.

To cancel the Reminder Call :

1. Pick up the handset / press MONITOR.
2. Press # 55 #.
3. Listen for confirmation of your instructions.
4. Replace the handset / press MONITOR.

If you don't want to use certain Network Services you can program any of these buttons in the normal way. (See storing numbers in memory).

To return a memory store to a  
Network Services key

1. Pick up the handset / press MONITOR.
2. Press store.
3. Press the relevant memory store key twice.
4. Press store.
5. Replace the handset / press MONITOR.

# Help !

If your Converse 180 doesn't seem to be working properly you can run through these simple checks :

- Is the handset on properly? If so, check other extensions around the house.
- Is it plugged in properly?
- Is the exchange switch on the base in the correct position?
- Is the ringer volume set to OFF by mistake?

## Ringer

Every phone has what is called a Ringer Equivalence Number (REN), which is shown on a label beneath the phone. In most cases a standard line should provide enough current for two or more phones whose RENs add up to no more than 4.

Your Converse 180 has a REN of 1. Any other phone provided by BT may be assumed to have a REN of 1 unless stated otherwise on the base.

Even where the number of phones has been limited there is no guarantee that different types of phone on the same line will ring.

If you're still having trouble, you can check if there is a problem with your socket or line.

- If you have a working phone on another extension, plug in your Converse 180 instead and try making a call.
- If it works the original socket must be faulty.
- If the phone doesn't work then the Converse 180 must be faulty - This is what you should do :

*If you rent your Converse 180 :* contact your local BT fault service by calling 0800 800 151 (personal customers).

or 0800 800 154 (business customers)

*If you bought your Converse 180 :* please read the guarantee details. If however, your Converse 180 is more than two years old you should call 0672 64444

or take your Converse 180 direct to your nearest BT shop.

## Guarantee

- This product is guaranteed for two years, provided that : The goods have only been used for their intended purpose and have not been subjected to misuse or been willfully or accidentally damaged. The goods have not been tampered with or repaired by anyone other than BT, its staff or agents.
- If a fault does occur during this period, you should return it to where you bought it, with your receipt and it will either be repaired or replaced free of charge.
- The terms of this guarantee do not affect your statutory rights.

# Technical Information

The Converse 180 has been approved for use of the following facilities :

- Simple telephone facility.
- Loop Disconnect dialling/MF tone dialling.
- Time break recall/earth loop recall.
- Secrecy.
- 10 quick dial memories.
- Last number redial.
- On-Hook dialling.
- Incoming call indicator.
- Save

Any other usage will invalidate the approval of the apparatus if, as a result, it then ceases to conform to the standards against which approval was granted.

You may connect it to :

- Direct exchange lines providing Loop Disconnect (LD) or Multi-Frequency (MF) signalling and Earth or Timed Break Recall facilities.
- Extensions with new plug and socket arrangements provided with these direct exchange lines.
- Compatible switchboards
- As an extension to a payphone.

You may not connect it to :

- Shared service (party) lines

## Important !

### Compatible Switchboards

Your Converse 180 is only approved for use with a compatible switchboard including those which do not provide secondary proceed indication. If you would like a list of suitable switchboards contact BT on 0800 800 152. If you do have a compatible switchboard it cannot be guaranteed that the telephone will operate correctly under all possible conditions of connection. If you have any difficulties, contact BT on 0800 800 152.

**APPROVED** for connection to  
telecommunication systems specified  
in the instructions for use subject to  
the conditions set out in them.

S/2981/3/R/503077



*Offices in Africa, the Americas,  
Australasia, the Middle East,  
the Far East and Europe.*

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